



NextCom Star Code List

* Code	Function	Notes
*8+Ext	Directed Call Pick Up	Answer a call ringing at another extension. This feature only works for calls placed directly to that extension. Incoming call hunt groups or queues cannot be picked up with this feature. (feature must be enabled in the PBX)
*1+Ext	Intercom	Enables 2-way audio via the recipient's speakerphone. Does not require the recipient to pick up the phone first. 2-way audio starts after phone rings once. Only supported on Polycom phones. (Feature must be enabled in the pbx)
*+Ext	Voicemail	Access keyed extension's voicemail box. User will be prompted for password
*999	Company-wide Voicemail	Access company's general voicemail on any of the phones. User will be prompted for password.
Ext+*	Transfer Call Directly to Voicemail	Transfer a call to a user's voicemail without first ringing the user's phone. Best to use Blind Transfer when transferring directly to a user's voicemail.
*67+Phone#	Block your caller ID	
*70	Call Park	Park a call. Best to use attended (non-blind) transfer so user can wait for system to provide parking spot number.
*71+Spot#	Pick Up Parked Call	
*301+Mailbox	Record Unavailable Greeting	Record an unavailable greeting. Unavailable greeting will play when a user does not answer their phone.
*302+Mailbox	Record Busy Greeting	Record an busy greeting. Busy greeting will play when a user is on another call.
*303+Mailbox	Record Name	Record a name, Recoded name is used for announcements and auto-attendant directory.
*311+Mailbox	Listen to Unavailable Greeting	Listen to the recorded unavailable greeting.
*312+Mailbox	Listen to Busy Greeting	Listen to the recorded busy greeting.
*313+Mailbox	Listen to Name	Listen to the recorded name.
*5000	Access Voicemail Center	Access central voicemail system. User will be prompted for extension and password.
*331/*332/*333	Listen to Auto Attendant Greeting (1, 2, or 3)	This will allow you to listen to a previously recorded automatic greeting
*321/*322/*323	Record New Auto Attendant Greeting (1, 2, 3)	Allows you to record a new greeting. This feature needs to be activated.
*57+Ext	Listen Live	Allows authorized users to listen to another extension's conversation. Requires password.
*58+Ext	Barge-in	Allows authorized users to barge (participate) into another extension's conversation. Required password.
*01+Agent ID	Call Center Agent Login	Used for call centers
*00+Agent ID	Call Center Agent Log off	Used for call centers
*02+Agent ID	Call Center Agent Pause	Used for call centers
*03+Agent ID	Call Center Agent Un-Pause	Used for call centers